

Glossary of Selected NHS Terms, Abbreviations & Acronyms

Note: for the purposes of brevity, this list has been purposefully reduced from the large number of NHS abbreviations or acronyms available from other national resources. This has been done by removing the majority of medical or professional associations, healthcare provider organisations or references to pre-CCG Authorisation aspects of the NHS system no longer in existence

A	A&C	Administrative and Clerical – an NHS staff banding category
	A&E	Accident and Emergency
	AAACM	All-Age All-Cause Mortality
	ABG	Area-Based Grant
	ABI	Acquired Brain Injury
	ACPC	Area Child Protection Committee
	ACOs	Accountable Care Organisations
	Acute Care	Medical and surgical treatment provided mainly in hospitals
	ADD	Attention Deficit Disorder
	ADHD	Attention Deficit Hyperactivity Disorder
	AFC	Agenda for Change – an NHS staff & employment system
	AGS	Annual Governance Statement
	AHC	Annual Health Check
	AIDS	Acquired Immune Deficiency Syndrome
	ALB	Arms-Length Body

	ALOS	Average Length of Stay (in hospital)
	AO	Accountable Officer
	APMS	Alternative Provider of Medical Services
	AQP	Any Qualified Provider – an NHS procurement & contracting approach
	APC	Area Prescribing Committee
	ASD	Autistic Spectrum Disorder
	ASI	Accelerating Stroke Improvement
	Astro-Pu	Age-Sex Temporary Resident-Originated Prescribing Unit
	AT	Area Team (previous name for NHS England local offices)
	AWM	Adult Weight Management
B	BAC	Burton Addiction Centre
	BACS	Bankers Automated Clearance System
	BAF	Board Assurance Framework
	BAME	Black and Minority Ethnic
	BCBV	Better Care, Better Value – health care efficiency indicators
	BCF	Better Care Fund
	BDUKG	Burton Diabetes UK Group
	Benchmarking	A method used by organisations for gauging their performance by comparing it to that of other organisations, typically of a similar size
	BHFT	Burton Hospitals NHS Foundation Trust
	BMA	British Medical Association
	BMJ	British Medical Journal
	BURDOC	Former East Staffordshire GP Co-Operative for out-of-hours provision
C	C&B / CAB	Choose & Book / Choose and Book – national patient choice software

C.Diff	Clostridium Difficile – a naturally occurring bacteria
CAB	Citizen’s Advice Bureau
CABG	Coronary Artery Bypass Graft – a heart procedure
CAMHS	Child and Adolescent Mental Health Services
Care Pathway	(Or patient pathway) A diagram drawn by healthcare professionals of a patient's journey through care for a particular health condition; these are developed
CAS	Central Alert System – for issuing medicine or medical devices alerts
CAT scan	Computerised Tomography – a diagnostic test (a.k.a CT scan)
CBT	Cognitive Behavioural Therapy – a psychology treatment
CCG	Clinical Commissioning Group
CCGIAF	CCG Improvement and Assessment Framework
CCMDS	Critical Care Minimum Data Set
CD	Controlled Drugs / Clinical Director / Clinical Directorate
CDM	Chronic Disease Management
CDST	Clinical Decision Support Tool
CEDR	Centre for Effective Dispute Resolution
CEO	Chief Executive Officer
CEPOD	Confidential Enquiry into Premature Deaths
CF	Cystic Fibrosis / Cash Flow
CFH	Connecting for Health – the NHS Information Technology programme
CFO	Chief Finance Officer
CFS	Chronic Fatigue Syndrome / Counter Fraud Services
CFSMS	Counter Fraud & Security Management Service
CHC	Continuing Healthcare

CHD	Coronary Heart Disease
CIP	Cost Improvement Programme – an efficiency & productivity requirement
CIT/S	Community Intervention Team / Service
CJD	Creutzfeldt-Jakob Disease
CLG	Clinical Leaders Group
CMDS	Community or Contract Minimum Data Set
CMHT	Community Mental Health Team
CNS	Clinical Nurse Specialist / Central Nervous System
CNST	Clinical Negligence Scheme for Trusts – NHS quality assurance / insurance
Co-location	When a service is located at the same site or very nearby to another service
COO	Chief Operating Officer
COPD	Chronic Obstructive Pulmonary Disease
Commissioning	The process of ensuring that the health and care services are purchased effectively from NHS budgets allocated to NHS Commissioners (e.g. CCGs) to meet the needs of the population; it is a cycle of work from understanding the needs of a population and identifying gaps or weaknesses in current provision, to procuring services to meet those needs; to monitoring contracts covering the service requirements of the Commissioner
Commissioning Intentions	These are developed every year to describe the changes and improvements to healthcare that a CCG wants to make in the year ahead and what it expects to commission (or decommission) to achieve these changes; these are shared widely with Providers and stakeholders, and are developed into a
Contracting	The contracting process was originally intended to enable NHS purchasers (e.g. CCGs) to secure high quality, value for money services for their local population, facilitating change, choice and providing a stimulus for better performance and promoting competition; it is the

	principal mechanism by which resources are transferred from NHS purchasers to health or care providers
CPA	Care Programme Approach – a mental health treatment
CPC	Cost per Case
CPD	Continuing Personal / Professional Development
CPN	Community Psychiatric Nurse
CQI	Continuous Quality Improvement
CQC	Care Quality Commission – the health and social care regulator
CQRM	Clinical Quality Review Meeting – a contractual management process
CQUIN	Commissioning for Quality + Innovation – a contractual payment mechanism
CRB CRES CRHT CRL CSFs	Criminal Records Bureau
CRES	Cash Releasing Efficiency Savings
CRHT	Crisis Resolution Home Treatment – a mental health treatment
CRL	Capital Resource Limit
CSF(s)	Critical Success Factor(s)

CSP	Community Safety Partnership
CSIP	Care Services Improvement Partnership
CSS	Commissioning Support Service
CSU	Commissioning Support Unit – new name for CSS: an organisation providing services to CCGs (who can decide on the services they wish to obtain: e.g. commissioning, contracting, governance, IT services, information analysis)
CT	Care Trust / Computerised Tomography – a diagnostic test

	CVD	Cardio Vascular Disease
	CVS	Community & Voluntary Service
	CWMS	Child Weight Management Service
D	DCO	Director of Commissioning Operations (formerly NHS England Area Teams)
	DCS	Day Case
	DDA	Disability Discrimination Act / Digital Design Authority
	DES	Directed Enhanced Service – national contractual scheme for GP Practices
	DEXA	Dual Energy X-Ray Absorptiometry – a diagnostic test
	DF / DoF	Director of Finance
	DGH	District General Hospital
	DH / DoH	Department of Health
	Direct Commissioning	NHS England lead commissioning responsibility areas (non-delegated primary care, specialised services, other primary care)
	DN	District Nurse
	DNA	Did Not Attend – missed an outpatient appointment
	DNAR	Do Not Attempt Resuscitation
	DOA	Dead on Arrival / Date of Admission
	DOB	Date of Birth
	DOD	Date of Discharge
	DOG	District Operational Group
	DOLS	Deprivation of Liberty Safeguards – part of the Mental Capacity Act 2005
	DOS	Directory of Services – part of the NHS “Choose & Book” software
	DPA	The Data Protection Act 1998
	DPH	Director of Public Health

	DQIP	Data Quality Improvement Plan
	DSCN	Data Set Change Notice
	DTHFT	Derby Teaching Hospitals NHS FT
	DTOC	Delayed Transfer of Care (also known as a “delayed discharge”)
	DVT	Deep Vein Thrombosis
E	EBM	Evidence-Based Medicine
	EBP	Evidence-Based Practice
	ECG	Electrocardiogram – a diagnostic test
	ED	Emergency Department / Executive Director
	EDS	Equality Delivery System – the NHS equality & diversity repository
	EEA	European Economic Area
	EEG	Electroencephalogram – a diagnostic test
	EIA	Equality Impact Assessment (a.k.a. EQIA)
	EIP	Early Intervention in Psychosis – a mental health treatment
	eJSNA	Enhanced Joint Strategic Needs Assessment
	Elderly Care	The fulfilment of the special needs / requirements unique to senior citizens; covering services like assisted living, adult day care, long-term care, nursing homes, hospice and home care
	Elective Admission	When a patient is admitted to hospital following referral by a GP / other practitioner and receives pre-arranged treatment with the care provider chosen by the patient
	EMAS	East Midlands Ambulance Service
	EMI	Elderly Mental Infirm
	EMSA	Eliminating Mixed-Sex Accommodation (an NHS Constitution right)
ENP	Emergency Nurse Practitioner	
ENT	Ears, Nose and Throat – a hospital specialty	

	EOL	End of Life (care)
	EPaCCS	Electronic Palliative Care Coordination System
	EPAU	Emergency Pregnancy Assessment Unit
	EPCC	Enhanced Primary Care and Community
	EPP EPS ERIC ES ESBC ESCCG	Expert Patient Programme – self-management for people with long-term conditions
	EPS	Electronic Prescription Service – a national information technology service supporting effective prescribing
	ERIC	Estates Return Information Collection
	ES	East Staffordshire
	ESBC	East Staffordshire Borough Council
	ESCCG	East Staffordshire Clinical Commissioning Group
	ESCCGPB	East Staffordshire Clinical Commissioning Group Patient Board
	ESD	Early Supported Discharge – a discharge planning from hospital scheme East Staffordshire Delivery of Change – ESCCG’s strategic plan Electronic Staff
	ESDPEG	East Staffordshire District Patient Engagement Group
	ETP	Electronic Transfer of Prescriptions – part of Connecting for Health (national IT)
	EU	European Union
	EWA	Enterprise Wide Agreement
	EWTD	European Working Time Directive
F	FBC	Full or Final Business Case
	FeV1	A measurement of lung function
	FFT	Friends & Family Test
	FIMS	Financial Information Management System

	FNC	Funded Nursing Care
	FOI / FOIA	Freedom of Information / The Freedom of Information Act 2000
	FOT	Forecast Outturn
	FP10	Prescription Form
	FPC	Family Practitioner Committee
	FRP	Financial Recovery Plan / Programme
	FRS	Financial Reporting Standards
	FT	Foundation Trust
	FTE	Full Time Equivalent
	FU	Follow-Up
	FY	Financial Year
	FYE	Full-Year Effect
	FYFV	Five Year Forward View – the NHS modernisation and transformation strategy 2015-2020
G	GA	General Anaesthetic
	GB	Governing Body
	GDC	General Dental Council
	GI	Gastro-Intestinal
	GMC	General Medical Council
	GMP	General Medical Practitioner
	GMS	General Medical Services
	GOC	General Optical Council
	GP	General Practitioner
	GPSOC	GP System of Choice – part of the national Information Technology architecture

	GPwSI	GP with a Specialist Interest
	GTT	Glucose Tolerance Testing
	GUM	Genito-Urinary Medicine
H	H&SC	Health and Social Care
	HASU	Hyper Acute Stroke Unit
	Hb / Hba1c	Haemoglobin / A measure of blood glucose (usually in relation to diabetes)
	HCA	Health Care Assistant
	HCAI	Healthcare Acquired / Associated Infection
	HCHS	Hospital & Community Health Services
	HDU	High Dependency Unit
	HEFT	Heart of England Foundation Trust
	HES	Hospital Episode Statistics
	HIC	High Impact Change
	HIS	Health / Hospital Informatics or Information Service
	HIV	Human Immunodeficiency Virus
	HMSO	Her Majesty's Stationery Office
	HPA	Health Protection Agency
	HPV	Human Papilloma Virus
	HR	Human Resources
	HRG	Healthcare Resource Group – a clinical coding data categorisation system
	HSJ	Health Service Journal
	HSMR	Hospital Standardised Mortality Ratio
	HV	Health Visitor

	HWB / H&WBB	Health and Wellbeing Board – the Health & Social Care Act 2012 established forums where leaders from the NHS / local government work together to improve the health & wellbeing of their local population and reduce health inequalities; members work together to understand health and social care needs, agree priorities and help to ensure that Councils and CCGs plan and buy services in a more joined up way
	HWBS	Health and Wellbeing Strategy – the HWB is responsible for carrying out the Joint Strategic Needs Assessment and developing a joint strategy for how these needs can be best addressed
I	I&E	Income and Expenditure
	IAA	Information Asset Administrator
	IAO	Information Asset Owner
	IAPT	Improving Access to Psychological Therapies (mental health treatments)
	ICAS	Independent Complaints and Advisory Service
	ICD-10	International Classification of Diseases - coding system for health conditions
	ICO	Information Commissioner's Office
	ICT	Information Communications and Technology
	ICU	Intensive Care Unit
	IFR	Individual Funding Requests
	IG	Information Governance
	IGA	Information Governance Alliance
	IGT	Information Governance Toolkit – an annual NHS assessment
	IL	Improving Lives (programme/ contract)
	IMD	Indices of Multiple Deprivation
	IM&T	Information Management & Technology

	Integrated Commissioning	Enhanced joint health and social care commissioning, to encompass a far wider range of partners, with the aim of addressing the complex needs of
	IP	Inpatient
	IPR	Intellectual Property Rights
	IS	Independent Sector
	ISTC	Independent Sector Treatment Centre
	IT	Information Technology
	IUCC	Integrated Urgent Care Centre
	IV	Intravenous
	IVF	In Vitro Fertilisation (fertility treatment)
J	JCC	Joint Consultative / Consultants Committee
	JCU	Joint Commissioning Unit
	JES	Joint Equipment Store
	JF	Joint Funding
	JHWS	Joint Health and Wellbeing Strategy
	JIP	Joint Investment Plan
	JQC	Joint Quality Committee
	JSNA	Joint Strategic Needs Assessment
K	KPI(s)	Key Performance Indicator(s) – these are key measures of performance (and quality / outcome measures) that are set out in contracts with our Providers and Performance Assessment Frameworks that help the CCG to monitor our performance
	KPMG	Global network of professional firms providing audit, tax, advisory services
L	LA	Local Authority or Local Anaesthetic
	LAC	Looked After Children

LAN	Local Area Network
LAT	Local Area Team – pre 01.04.13 name for NHS England Area Team
LCFS	Local Counter Fraud Specialist
LD	Learning Disability (or Disabilities)
LDC	Local Dental Committee
LDP	Local Delivery Plan
LDR	Local Digital Roadmap – the 73 local health & social care systems established as part of the NHS technology strategy
LES	Local Enhanced Service
LIFT	Local Improvement Finance Trust
LINK	Local Involvement Network
LIS	Local Implementation Strategy
LIT	Local Implementation Team
LM	Lay Member
LMC	Local Medical Committee
LOC	Local Optical Committee
LOS	Length of Stay (in hospital)
LPC	Local Pharmaceutical Committee
LPF	Lead Provider Framework (a nationally-approved range of eligible NHS commissioning support service providers)
LPN	Local Professional Network
LSAB	Local Safeguarding Adults Board
LSCB	Local Safeguarding Children Board
LSOA	Lower Super Output Area – a socio-demographic, geographical planning unit

	LSMS	Local Security Management Specialist
	LSP	Local Strategic Partnership
	LTC(s)	Long-Term Condition(s) - something that can't be cured, but can be controlled by medication and/or other therapies, including self-care and changes to life-
	LTFM	Long-Term Financial Model
M	MCA	The Mental Capacity Act 2005
	MCPs	Multispecialty Community Providers
	MDS	Minimum Data Set
	ME	Myalgic Encephalomyelitis
	MFF	Market Forces Factor
	MH	Mental Health: (or behavioural health) a level of psychological well-being, or an absence of a mental disorder; it is the psychological state of someone who is functioning at a satisfactory level of emotional and behavioural adjustment
	MHA	Mental Health Act
	MHS	Mental Health Services: support or treat people with mental illness or difficulties in a community or psychiatric hospital setting
	MHRA	Medicines and Healthcare Products Regulatory Agency
	MIU	Minor Injuries Unit – for injuries like sprains, cuts, scalds, eye injuries and bruises
	MLCSU	Midlands & Lancashire Commissioning Support Unit
	MMR	Measles, Mumps and Rubella
	MOU	Memorandum of Understanding
	MRC	Medical Research Council
	MRI	Magnetic Resonance Imaging – a diagnostic test
	MRSA	Methicillin-Resistant Staphylococcus Aureus – a bacterial infection

	MSSA	Methicillin-Sensitive Staphylococcus Aureus – a bacterial infection
	MSA	Mixed Sex Accommodation
	MSK	Musculo-Skeletal
N	N3	NHS National Network (NHS Net)
	NACS	National Administrative Codes Service
	NAO	National Audit Office
	NAPC	National Association of Primary Care
	NAPP	National Association of Patient Participation
	NCA	Non-Contract Activity
	NCHOD	National Centre for Health Outcomes Development
	NCMP	National Child Measurement Programme
	NCT	National Childbirth Trust
	NED	Non-Executive Director
	NEL	Non-Elective (unplanned care) – unplanned admissions to hospital, e.g. from A&E
	NH	Nursing Home
	NHS	National Health Service
	NHSCB	NHS Commissioning Board – pre 01.04.13 name for NHS England
	NHSE	NHS England
	NHSI	NHS Improvement (formerly “Monitor”)
	NHSLA	National Health Service Litigation Authority
	NICE	National Institute for Health and Clinical Excellence
	NICU	Neonatal Intensive Care Unit
	NIMHE	National Institute for Mental Health in England
	NLC	National Leadership Council

	NMC	Nursing and Midwifery Council
	NMP	Non-Medical Prescribing
	NOF	Neck of Femur / National Operating Framework
	NPfIT	National Programme for Information Technology National Pandemic Flu Service
	NPFS	National Pandemic Flu Service
	NPSA	National Patient Safety Agency
	NQB	National Quality Board
	NRT	Nicotine Replacement Therapy
	NSAID	Non-Steroidal Anti-Inflammatory Drugs
O	OATs	Out of Area Treatments – individual treatments at non-contracted Providers
	OBC	Outline Business Case
	OBD	Occupied Bed Day
	OD	Organisational Development Organisation Data Services Occupational Health
	ODS	Organisation Data Services Occupational Health
	OH	Occupational Health
	OJEU	Outline Business Case Occupied Bed Day Organisational Development Organisation Data Services Occupational Health
	OJEU	Official Journal of the European Union Office for National Statistics
	ONS	Office for National Statistics
	OOH	Out of Hours
	OP	Outpatient / Older People / Older Persons
	OPCS	Office of Population Census and Survey
	OPD	Outpatient Department
	OPFA	Outpatient First Appointment

	OPFU	Outpatient Follow-up Appointment
	OSC	Overview and Scrutiny Committee - part of a Local Authority
	OT	Occupational Therapy / Therapist / Outturn
	Outcome(s) (Health Outcome/s or Outcome Measure/s)	Also known as Health Outcomes or Outcome Measures - the final product or end result, consequence or issue; a conclusion reached through a process of logical thinking. Measuring health outcomes is central to assessing the quality of care; outcomes can include a vast range of health measures, results, patient-reported health factors, quality improvement measurements, public reporting and healthcare incentive programmes. A clinical outcome is defined as a health state of a patient resulting from health care: i.e. a measure of the quality of medical care and the standard against which the end result of an intervention is assessed
P	PA	Personal Assistant
	Palliative Care	The care of patients whose disease is no longer curable: e.g. the physical, psychological, social + spiritual aspects of care, with the aim of providing the best quality of life at the end of life
	PALS	Patient Advisory Liaison Service
	PAS	Patient Administration System – hospital IT system
	PAT	Physical Activity Team
	PAU	Paediatric Assessment Unit
	PBR	Payment by Results – national NHS payments tariff system
	PCDP PCT	Primary Care Development Plan
	PCT	Primary Care Trust (now defunct since 2013)
	PDP	Personal Development Plan
	PEARS	Primary Eye-Care Acute Referral Service
	PFI	Private Finance Initiative
PGD	Patient Group Directive – a prescribing term governing instructions to practitioners	

PH(M)	Public Health (Medicine)
PHCT	Primary Health Care Team
PHE	Public Health England
PI	Performance Indicator
PICU	Paediatric / Psychiatric Intensive Care Unit
PID	Project Initiation Document
Planned Care	Services where a patient has a pre-arranged appointment; this includes being referred by a GP to see a physiotherapist or consultant, or being sent for diagnostic tests such as an X-Ray
PM	Practice Manager Personal Medical Services
PMS	Personal Medical Services
PMT POLCV PPA	Project / Programme Management Team
POLCV	Procedures of Limited Clinical Value Prescriptions Pricing Authority
PPA	Prescriptions Pricing Authority
PPG	Patient Participation Group – a group of patients interested in health and healthcare issues, and who want to get involved with and support the running of their local GP Practice; they meet at regular intervals to decide ways and means of making a positive contribution to the services / facilities offered by the
	Practice to its patients; all of our Member GP Practices has a PPG
PPI	Patient and Public Involvement
Primary Care	Services provided by GP practices, dental practices, community pharmacies and high street optometrists; around 90% of people's contact with the NHS is with these services; until fully delegated, most primary care services are commissioned by NHS England, not the CCG - once

	delegated, a CCG commissions Primary Medical Services (GP) although NHSE remain statutorily accountable
PRIMIS	Primary Care Information Services
PRINCE	Projects in Controlled Environments – a project management technique
PROMs	Patient Reported Outcome Measures
Providers	(Or Service Providers) include any organisation that is commissioned to supply a health or care-based service: e.g. GPs are primary care providers, social
PSA	A measure of prostate gland health
PSB	Public Services Board
PTCA	Percutaneous Transluminal Coronary Angioplasty: a heart procedure
PTL	Primary Targeting List: a waiting list management tool to reduce long waits / Patient Time-Line
PTS	Patient Transport Services: non-emergency ambulance transportation
PTSD	Post-Traumatic Stress Disorder
PYE	Part-Year Effect
Q	
Q	Quarter of the year (e.g. Q1= April-June)
QA	Quality Assurance
QALY	Quality Adjusted Life Year – a public health improvement measure
QF&P	Quality, Finance and Performance (Committee)
QHB	Queen's Hospital Burton (main site of Burton Hospitals NHS Foundation Trust)
QIA	Quality Impact Assessment
QIPP	Quality, Innovation, Productivity and Prevention – the NHS efficiency programme
QMAS	Quality Management and Analysis System
QOF	Quality and Outcomes Framework – quality incentive scheme for GP Practices

	QP	Quality and Productivity – quality incentive scheme for GP Practices
R	R&D	Research and Development
	RA	Registration Authority – gatekeeper of access to NHS information systems
	RAG	Red / Amber / Green assessment rating (a.k.a. “traffic lighting”)
	RAID	Rapid Assessment Interface and Discharge – psychiatric liaison service
	RCA	Root Cause Analysis – a management diagnostic technique
	RDH	Royal Derby Hospital (main site of Derby Teaching Hospitals NHS Foundation Trust)
	RCGP	Royal College of GPs
	RCH	Residential Care Home
	RCN	Royal College of Nursing
	RGN	Registered General Nurse
	RN	Registered Nurse
	RRL	Revenue Resource Limit
	RSI	Repetitive Strain Injury
	RTM	Real Time Monitoring
RTT	Referral to Treatment – the NHS Constitution's 18 Weeks waiting time standard from referral to first definitive treatment by a consultant	
S	SABS	Safety Alert Broadcasting System
	SALT	Speech and Language Therapy / Therapist
	SAR	Standardised Admission Rate / Subject Access Request
	SBS	Shared Business Service
	SCBU	Special Care Baby Unit
	SCG	Strategic Commissioning Group
	SCR	Strategic Change Reserve / Summary Care Record / Serious Case Review

SDCCG	Southern Derbyshire CCG
SDIP	Service Development and Improvement Plan (a section of the NHS Standard Contract)
SDUC	Staffordshire Doctors Urgent Care Service
Secondary Care	Services provided by medical specialists, quite often at a community health centre or a hospital, following a referral from a GP
SEN	State Enrolled Nurse
SEND	Special Educational Needs and Disabilities
SES&SP	South East Staffordshire & Seisdon Peninsula CCG
SFI	Standing Financial Instructions
SHA	Strategic Health Authority (now defunct since 2013)
SHO	Senior House Officer
SI	Statutory Instrument / Serious Incident
SIP	Service Improvement Plan
SIRI	Serious Incident Requiring Investigation – serious information breach / incident
SIRO	Senior Information Risk Officer – the executive responsible for overseeing data within the CCG
SITREP	Situation Report
SJH	Samuel Johnson Hospital, Lichfield (community hospital site of Burton Hospitals NHS Foundation Trust)
SLA	Service Level Agreement
SLM	Service Line Management – a planning / costing system used by Foundation Trusts
SMART	Specific, Measurable, Achievable, Relevant and Timely
SMI	Severe Mental Illness
SMO	Senior Medical Officer

SMS	Security Management Service / Substance Misuse Services
SMT	Senior Management Team
SO	Standing Orders
SOA	Super Output Area – a socio-demographic, geographical planning unit
SOC	Statement of Compliance
SofS / SOS	Secretary of State
SOP	Standard Operating Procedure
SPA	Single Point of Access
SpHA	Special Health Authority
SPC	Statistical Process Control – a statistical analysis technique
SPMS	Specialist Provider of Medical Services
SPOT	Spend and Outcome Tool – an analytical profile comparing CCG cost data
SRP	Sir Robert Peel Hospital, Tamworth (community hospital site of Burton Hospitals NHS Foundation Trust)
SSD	Social Services Department
SSDP	Strategic Service Development Plan
SSOTP	Staffordshire and Stoke on Trent Partnership NHS Trust
SSSHFT	South Staffordshire and Shropshire Healthcare NHS Foundation Trust Strategic Executive Information System – a national reporting tool Sexually
Strategic Commissioning	Another name for Joint or Integrated Commissioning (i.e. the collaborative multi-agency identification of needs and resources to meet joint, strategic priorities, developing multiple, universal services across larger health and social care markets)
STP	Sustainability and Transformation Plan
SUI	Serious Untoward Incident (now called an SI (Serious Incident))

	SUS	Secondary Uses Service – NHS information repository for activity data
	SWOT	Strengths, Weakness, Opportunities, Threats – management analytical technique
T	T&O	Trauma and Orthopaedics
	TCI	To Come In – NHS waiting list terminology for elective admission to hospital
	TCP	Transforming Care Partnership
	TCS	Transforming Community Services – an NHS transformation programme
	Tertiary Care	Care of a highly specialist nature, usually provided in regional centres

	TFC	Treatment Function Code – a hospital specialty / department
	TIA	Transient Ischaemic Attack – a stroke of lesser severity
	TOR	Terms of Reference
	TQM	Total Quality Management
	TNA	Training Needs Analysis
	TTO	To Take Out – drugs or medication for patients to take home after hospital discharge
U	UAT	User Acceptance Testing
	UCNB	Urgent Care Network Board – a multi-agency NHS planning forum
	UHNM	University Hospitals of North Midlands NHS Trust
	UKCC	UK Central Council for Nursing, Midwifery & Health Visiting
	UM	Utilisation Management – an investigation into hospital activity trends
	Urgent Care	Unscheduled or emergency care: usually an A&E event or care at a trauma centre
	UTI	Urinary Tract Infection
V	VC	Virgin Care
	VCIL	Virgin Care Improving Lives contract
	VFM	Value for Money

	VHIU(s)	Very High Intensity User(s)
	VTE	Venous Thromboembolism (a blood clot)
	VW	Virtual Ward
W	WHO	World Health Organisation
	WIC	Walk-In Centre
	WL	Waiting List
	WLI	Waiting List Initiative
	WMAS	West Midland Ambulance Service
	WTE	Whole Time Equivalent (full time working hours)
Y	YT	Year to Date
Z	ZB	Zero-Based