

2019 Report for the East Staffordshire District Patient Engagement Group

Introduction

With all the changes and consultations due to go on throughout 2019 the group decided that the meetings would move from bimonthly to being held every six weeks. In addition, they were alternated between daytime and early evening meetings along with being held at 3 locations within the area namely Barton, Burton and Uttoxeter Community Fire Stations.

In January the Chair, and Vice Chair were re-elected to serve throughout 2019

As with the Patient Board the District Group has a compact Agenda in order to ensure it covers all aspects that affect the health economy of the patients / communities of East Staffs.

The Agenda includes feedback / update from the East Staffs CCG, East Staffs CCG Patient Board and the University Hospitals of Derby and Burton. And also has the facility to feedback information back to these bodies from the District Group.

Part of the Agenda includes prior reports sent by patient representatives that give an input on individual Patient Participation Group meetings held between District Group meetings. These reports are very constructive and invaluable promoting positive discussion and feedback. There is also input from Heathwatch who also attend the meetings

Throughout 2019 the meetings had a high turnout of members and a good representation from a number of Patient Participation Groups. Unfortunately, there is still no representation from; All Saints, Stapenhill, Northgate, Dove River, Gordon Street and Winshill. Presentations have been given to the PPG groups at Winshill and Gordon Street.

The Group also invite outside speakers to present on a number of topics.

During 2019 the speakers have been;

January. Presentation from Paul Winter, (PW), Deputy Director of Corporate Services and Governance East Staffordshire on his role within the East Staffordshire CCG and additional work following the Staffordshire CCG's management restructuring.

February. Presentation, as given to the Patient Board, from Phil McComish, PMc Trent and Dove, First Call Service

April. Talk on Datix by Lesley Arnold, Quality Information and Datix Support Manager, Nursing and Quality Directorate and Katie Woods, Primary Care Development Support Manager (South East). The Group understand they do not have access to enter information / soft intelligence directly onto the system but would like to see a simple reporting form that the Group could complete and send to the Datix team for input directly onto the system. This to be looked at.

May. Due to illness the planned presentation regarding Virgin Care had to be cancelled until July. Chris Ragg the PPI Lay Member for East Staffs CCG, gave the members a presentation on the Staffordshire CCG's consultation document and public events on the journey to become a single Strategic Commissioning Organisation

July. Input from the East Staffs CCG Managing Director East Division, Nicky Harkness, on the way forward following the decision from Virgin Care to give notice on the final part of the Improving Lives Contract as from April 2020. This involves the Community Services and discussions were held on the procurement plan going forward for a replacement organisation. In addition, discussions / updates were given by both NH and PW on the recent conversations / consultation events around the proposed coming together of the 6 Staffordshire CCG's into one commissioning organisation.

July. Presentation by Emma Keeling, Commissioning Manager, East Locality, and Jane Docksey, UHDB Programme Manager, on the current public consultation taking place on the proposal to deliver a centralised hyper-acute stroke service for patients.

August. Dave Bassett, Healthwatch.

Attends each meeting and updates the members on the work carried out by Healthwatch within the Staffordshire regions.

October. Emma Keeling, Commissioning Manager, East Locality

Update on the Cancer Awareness Programme that is currently taking place

October. Chris Ragg, East Staffordshire CCG Lay Member, (Patient and Public Involvement).

Update on the vote by the 6 Staffordshire CCG's not to form a Single Strategic Clinical Commissioning Body and what the decision means going forward.

Update on The Staffordshire Sustainability and Sustainability Programme.

November. Simon Passam, Volunteer Services Controller, UHDB Burton, Lichfield and Tamworth sites.

Information on the work volunteers currently carry out and how people can become involved.

November. Claire Dearden, Medicines Optimisation Delivery Manager. Update on the Self-Care policy and ongoing work promoting the Pharmacy First Campaign.

Earlier in the year the individual PPG's undertook completion of the PPG Self-Assessment Tool as introduced by Laura Bird, East Staffs Primary Care Development Manager. This tool has already been used by other areas within Staffordshire and LB wished to include the PPG's in East Staffs in the work. This self-assessment tool aims to help a PPG to think about their strengths, any areas they would like to improve and opportunities for the future. The tool can also be used by the GP Practice. The CCG will use the results of the feedback to understand any support or resources that may be helpful and promote the fantastic work being undertaken by PPGs. PPGs can also share their results with their GP Practice.

Since August serious concerns have been expressed, by the members at the District Patient Engagement Group, on the rising number of housing developments within the area and the pressure this is putting on GP surgeries with the associated increases in population and hence increased patient numbers. It is well documented that this is causing some surgeries to consider their patient lists and requesting patients, who are outside the surgeries designated geographical areas, to find another GP Practice nearer to where they live.

This naturally causes distress to patients who may have been with a practice for many years but now have to move and in addition adding pressure to the receiving practice who may well be at capacity and also have to contend with new patients from housing developments. This situation then causes those practices to consider their patient lists and so the merry go round, with patients at the centre, goes on and on. This topic has been escalated to both the East Staffs CCG and Patient Board and will be an Agenda item for the District Group going forward.